

## G. 8. New DOJ website requirements, WCAG 2.1 AA - ADA compliance -

I had a one-on-one remote training session with the Special Districts Manager for our website platform Streamline. Yenni Herschilman reviewed a lot of information but also provided me with the 14-page slideshow presentation

### **Here is a recap of our meeting:**

- Justice Department to Publish Final Rule to Strengthen Web and Mobile App Access for People with Disabilities [DOJ Article](#): The Department of Justice released new requirements that districts and Streamline must comply with. Matthew, if you want to learn more about the PDF accessibility requirements, Streamline has a Knowledge Base section that explains what needs to be added to our existing and future PDFs.

- [Here](#) is a YouTube video that explains how to make agendas WCAG 2.1 AA in WORD and PDF formatting. Streamline's [YouTube channel](#) had a webinar training event called 2024 Summer School - The Hard Part of Accessibility: Tips & Tricks for Making Fully Accessible PDFs. At the August 21, 2024, session, they covered ADA compliance with the webinar focusing on the nuances of creating fully accessible PDF documents, such as agendas and meeting minutes. They also went over the PDF tools for testing and validating PDF accessibility tips to ensure all your digital content meets the accessibility standards. (more info on PDF at the bottom of the email).

- **Streamline Legacy:** Our district has used the Streamline website services for several years and has offered, who they call their Legacy accounts, a discount to upgrade to a new platform; below is a quick comparison between the Community Pro and Operations Pro packages to help our financial committee meeting make the best recommendation to the board. I have reviewed this information for a while now, and when comparing our current plan to what is available and at the increased costs. The Operations Pro Package is the plan upgrade that I recommend. If the board is leaning towards the compliance basics plan. I suggest that the board review a draft resolution outlining the costs of producing and maintaining the district website a financial burden, which is the wording requirement in a resolution for special districts in order NOT to have a website. I'll find the law code or government code that references this topic.

### **Operations Pro Key Advantages:**

- **Amplify Design Builder (New in 2024):** This powerful tool allows you to easily create and customize your website, using premium designer sections and layouts to ensure your site looks professional and engaging.

- **Annual Design Reviews:** Stay ahead of the curve with a yearly review from our expert design team, ensuring your website remains modern, compliant, and aligned with your district's needs.
- **Annual Board Reports:** Receive detailed reports for your monthly board of directors meetings. These reports provide valuable insights into your website's online performance and help you make data-driven decisions.
- **Internal Communications Hub:** Streamline your district's internal operations with a dedicated space for team communications and resource sharing, helping your staff stay connected and efficient.
- **Highest Tier of Indemnification:** Up to \$25,000 of indemnification from ADA issues.
- **More...** e-signature forms, payments, etc.

### Common PDF Remediation Tasks

Making PDFs accessible typically involves these key steps:

- **Tagging:** Adding tags to define the document's structure (headings, paragraphs, lists, tables) so assistive technology can interpret it.
- **Reading Order:** Ensuring the content flows logically for screen readers.
- **Alternative Text for Images:** Providing text descriptions of images so people who cannot see them understand their content.
- **Hyperlinks:** Ensure links have descriptive text (not just "click here").
- **Tables:** Adding proper table headers and data structure.
- **Forms:** Ensuring forms are interactive and usable with assistive technology.
- **Color Contrast:** Checking that text and background colors contrast sufficiently for people with low vision.

## Flexible New Plans built for your district's specific needs

Current Plan	Compliance Basics	Customer Favorite Community Pro	Operations Pro
\$84/month	\$200/month \$155/month	\$300/month \$175/month	\$700/month \$240/month
Website hosting + content management Amplify™ Design Builder Google maps + locations integration Social feed integration Annual design reviews Annual board reports Compliance + posting checklist DOJ Required DOJ Required \$15,000 indemnification from ADA issues Meetings assistant One-click social sharing One-click email marketing & subscriptions Payments / commerce tools E-Signature Forms Internal communications hub Support with integration of embedded tools Training + support	Website hosting + content management Amplify™ Design Builder Google maps + locations integration Social feed integration Annual design reviews Annual board reports Compliance + posting checklist ADA accessibility assistant Access to PDF Remediation \$10,000 indemnification from ADA issues Meetings assistant One-click social sharing One-click email marketing & subscriptions Payments / commerce tools E-Signature Forms Internal communications hub Support with integration of embedded tools Training + support	Website hosting + content management Amplify™ Design Builder Google maps + locations integration Social feed integration Annual design reviews Annual board reports Compliance + posting checklist ADA accessibility assistant Access to PDF Remediation \$25,000 indemnification from ADA issues Meetings assistant One-click social sharing One-click email marketing & subscriptions Payments / commerce tools E-Signature Forms Internal communications hub Support with integration of embedded tools Training + support	Website hosting + content management Amplify™ Premium Design Builder Google maps + locations integration Social feed integration Annual design reviews Annual board reports Compliance + posting checklist ADA accessibility assistant Access to PDF Remediation \$50,000 indemnification from ADA issues Meetings assistant One-click social sharing One-click email marketing & subscriptions Payments / commerce tools E-Signature Forms Internal communications hub Support with integration of embedded tools Training + support